

Fig. 1

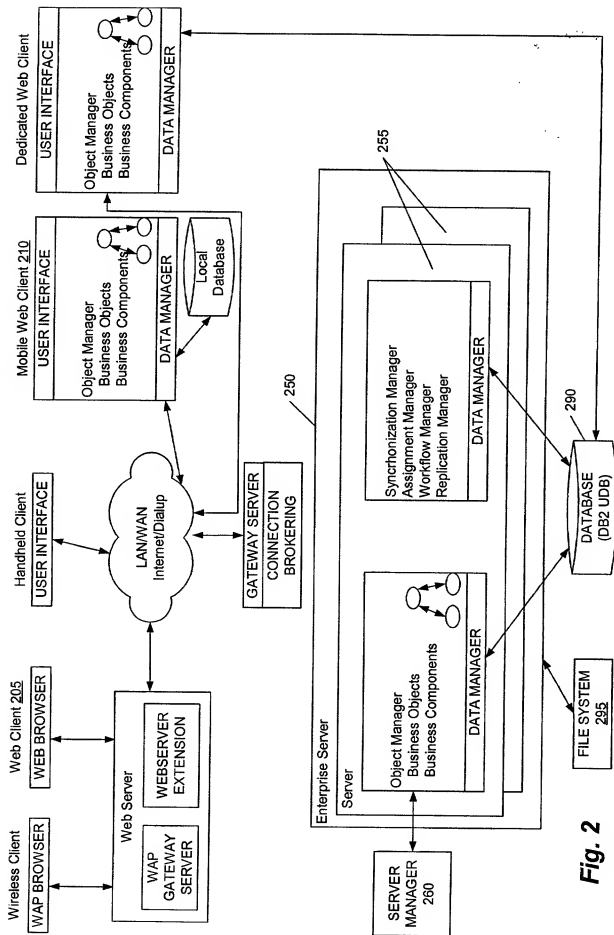


Fig. 2

2000/01/16 16:20:07

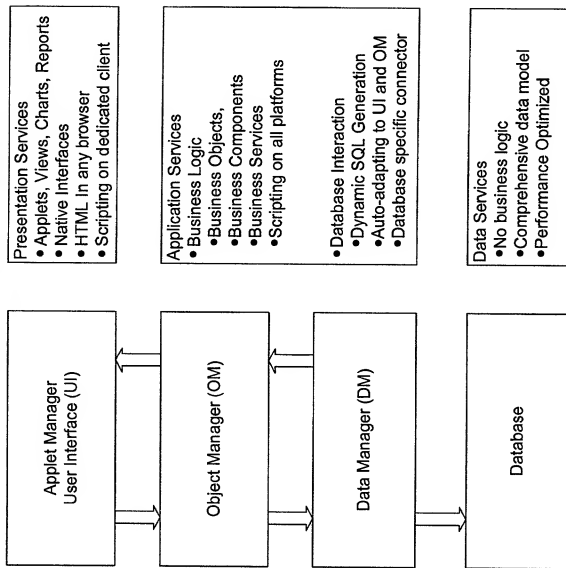


Fig. 3

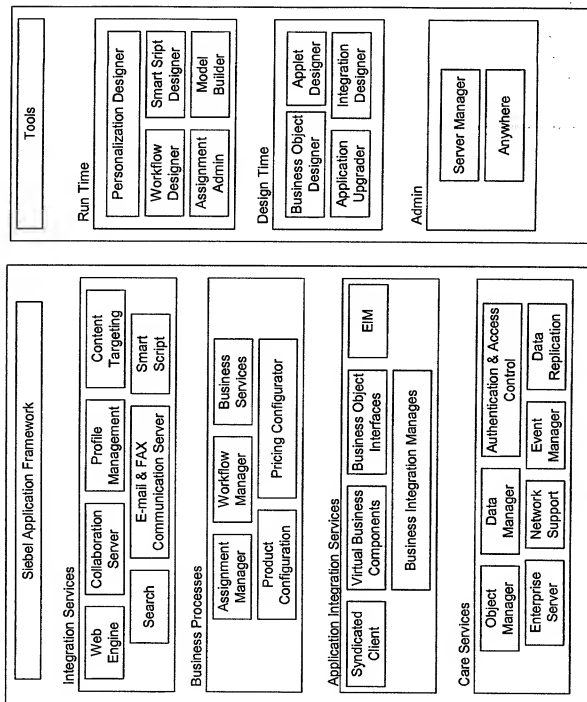


Fig. 4A

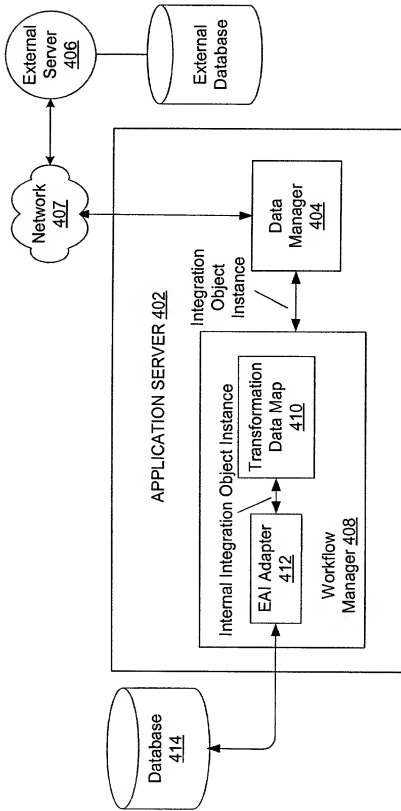


Fig. 4B

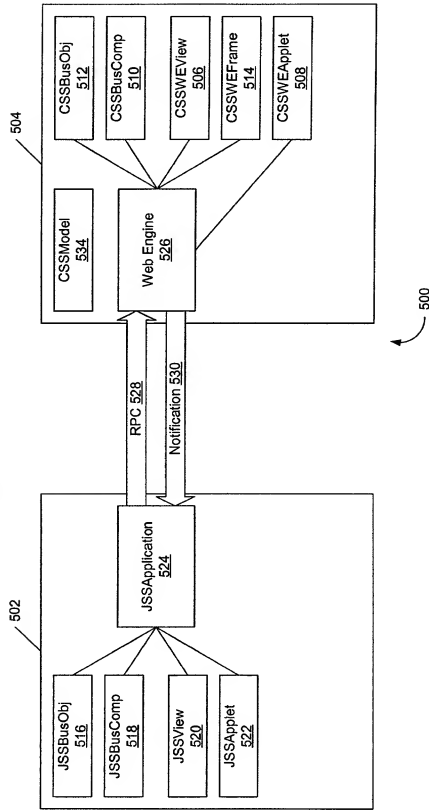


Fig. 5A

2006/0165420A1

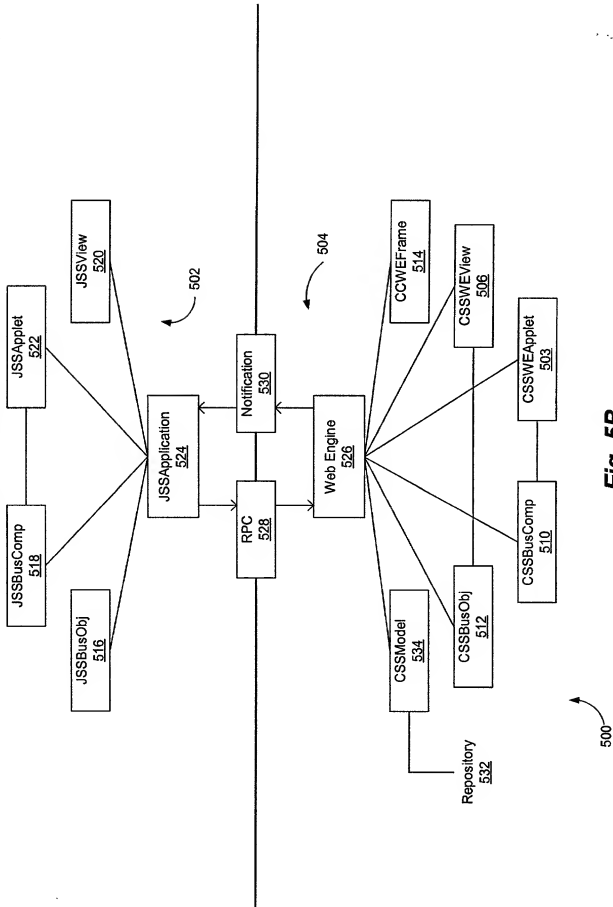


Fig. 5B

20602016942001

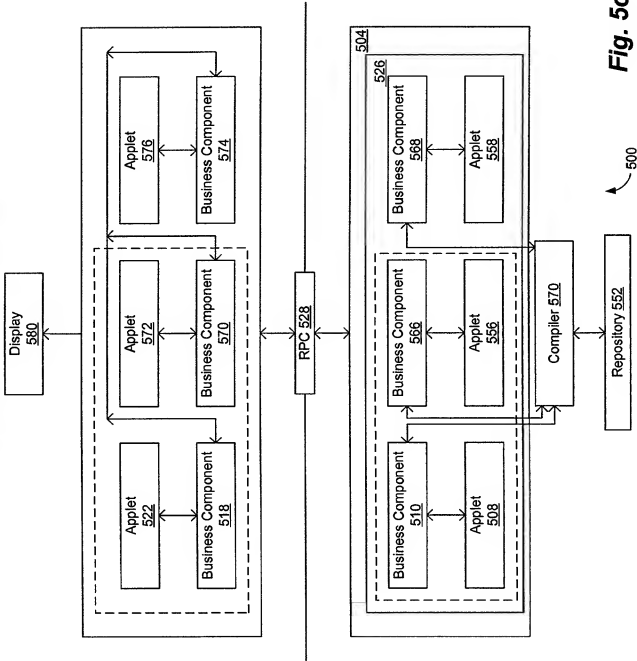


Fig. 5c

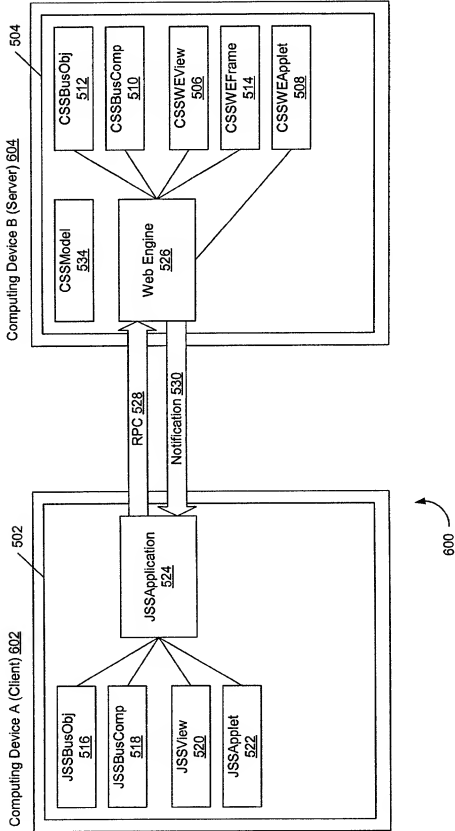


Fig. 6A

206020169n2007

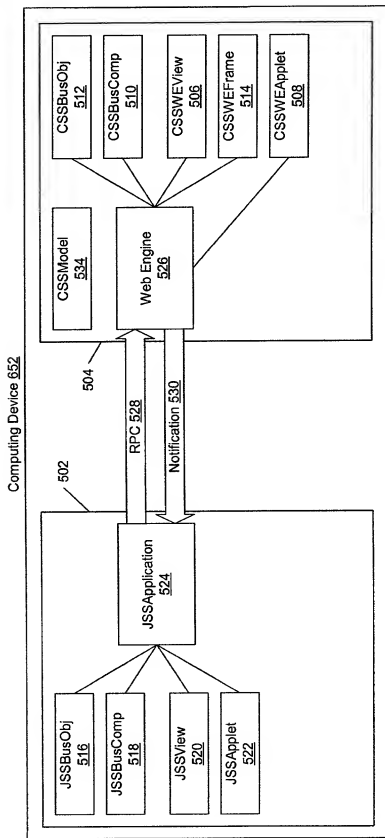


Fig. 6B

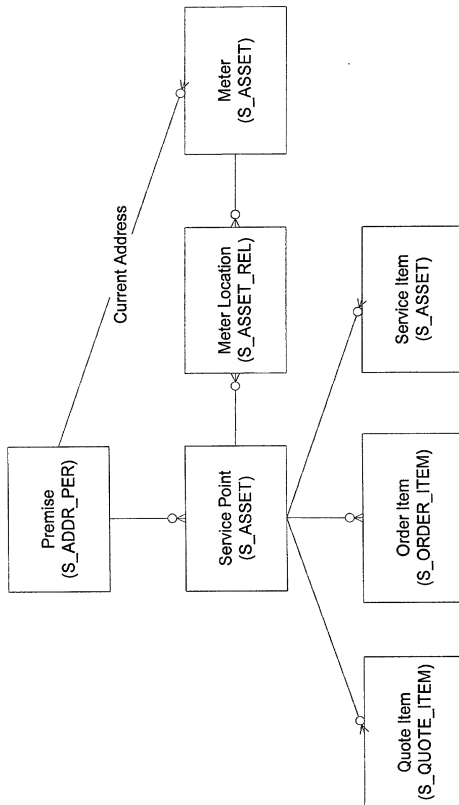


Fig. 7A

206020-16542001

700

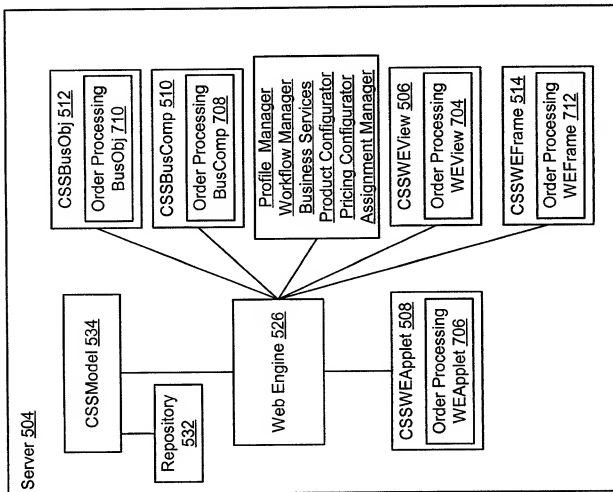


Fig. 7B

206020-16942001

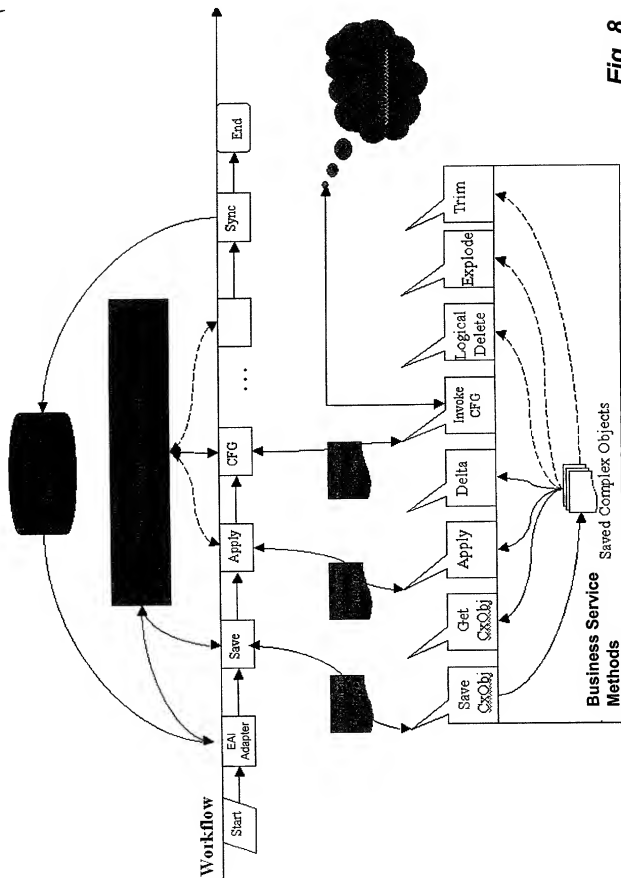


Fig. 8

206020-16942007

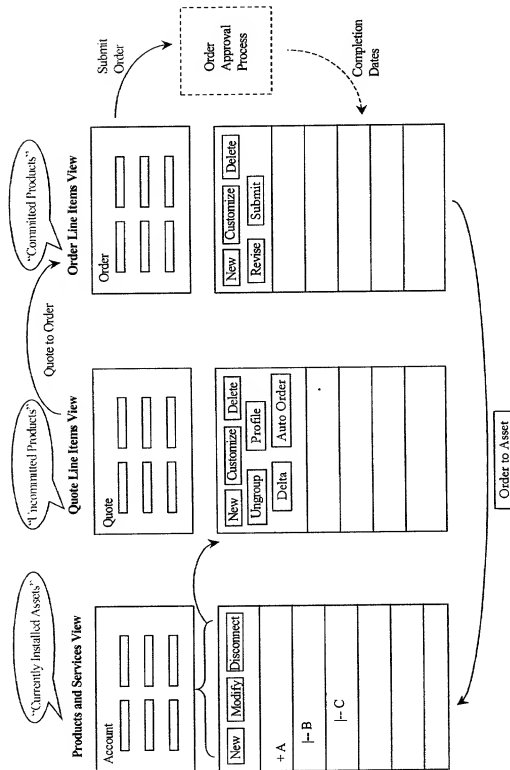


Fig. 9A

206020 T694200T

900

File Edit View Help

Home Accounts Premises Work Orders Trouble Tickets Service Requests Fraud Management Credit Management Agreements Co

Show All Accounts

Tabulator: *Nil Query

Account

| Accounts | | | | | | |
|-------------------------------------|-------------------|------------|----------------|--------|-------------|--------------|
| New | Name | Parent | Main Phone # | Status | Type | Account Team |
| | ABC Americas East | | (908) 458-8900 | Active | Distributor | Customer |
| | ABC Mart # 16 | Montgomery | (908) 325-8701 | Active | Retailer | Customer |
| <input checked="" type="checkbox"/> | ABC Mart #17 | Princeton | (908) 325-8702 | Active | Retailer | Customer |
| | ABC Mart #21 | Pennington | (908) 325-7801 | Active | Retailer | Customer |
| | ABC Mart HQ | HQ | (908) 458-8900 | Active | Distributor | Customer |
| | Ace Corporation | | (908) 458-8900 | Active | Distributor | Customer |
| | Americas Accounts | | | | | |

More Info Account Affiliat Move Print Catalogs Account D&B Reports Account Team Activities Activity Plans Address Profile Audit

*Name: ABC Mart #17

Address Line 1: 1200 University Avenue

City:

Zip:

Site: Princeton

Address Line 2:

State:

Country:

Synonyms:

Status: Active Industries

Main Phone #: (908) 325-8702

Main Fax #:

*Account Type: Retailer

*Account Class: Customer

Fig. 9B

200020165H2001

932

Quote

Quote # 1-10MLH

Revisions: 1

*Name: 1-10MLH

Active: ☒

Comments:

Opportunity:

*Status: Order Placed

Price List: Application List Prices - eBusine

Discount:

Agreement Name:

Organization: Delta Organization

Account: Merritt International

Last Name: Dalton

First Name:

*Currency: USD

Service Account: Merritt International

Billing Account: Merritt International

Site:

*Sales Reps: ADMIN

Effective: 8/2/2001

Through: 9/2/2001

*Created: 8/2/2001

Due:

934

| More Info | | | | Attachments | | Bill To/Ship To | | Line Item (SAP) | | Orders | | Terms & Totals | | Charts | |
|-----------|--|--|--|-------------|--|---------------------|--|-----------------|--|-----------|--|----------------|--|--------|--|
| EX | | | | NEW | | SAP | | SAP | | SAP | | SAP | | SAP | |
| Sequence | | | | Qty | | Item | | Start Price | | Net Price | | Extended Price | | UoM | |
| | | | | | | | | | | | | | | | |
| 1 | | | | 10 | | California Wireless | | 150.00 | | 150.00 | | 1500.00 | | Each | |
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Fig. 9D-1

20602016942001

936

Attorney Docket No.: SBL0020US Serial No.: 10/024,691
 First Inventor: Richard Joseph Caballero
 Title: System and Method for Processing Complex Orders

| More Info | | Agreements | | Attachments | | Bill To/Ship To | | Line Items | | Line Item (SAP) | | Orders | | Terms & Totals | | Charts | |
|-----------|-----|-----------------------|-------------|-------------|----------------|-----------------|------------|------------------|--------|-----------------|--|---------|--|----------------|--|---------|--|
| New | | Save | | Refresh | | Refresh | | Refresh | | Refresh | | Refresh | | Refresh | | Refresh | |
| Sequence | Qty | Item | Start Price | Net Price | Extended Price | UoM | Service ID | Service Point ID | Action | | | | | | | | |
| 1 | 10 | California Wireless 6 | 150.00 | 150.00 | 1500.00 | Each | | 12-48HD39 | | | | | | | | | |
| 2 | 1 | Call Waiting | 3.00 | 3.00 | 30.00 | Per Month | 273498201 | | Update | | | | | | | | |
| 3 | 1 | Nokia 8009 | 160.00 | 160.00 | 160.00 | Each | | | Add | | | | | | | | |
| 4 | 1 | Hands Free Access | 25.00 | 0.00 | 0.00 | Each | | | Delete | | | | | | | | |

Totals Line Detail Attributes

1 of 1

Item Total MRC:

30.00

Total Item Discount MRC:

10.00

Net Total MRC:

20.00

Adjustment MRC:

0

Item Total MRC:

150.00

Total Item Discount MRC:

100.00

Net Total MRC:

50.00

Adjustment MRC:

0

Comments:

Description of pricing, discounts and adjustments for both MRC and NRC.

Fig. 9D-2

936

Fig. 9D-3

20602016942007

936

| More info: Agreements Attachments Bill to Ship to Line Item SAP Orders Terms & Totals Clients | | | | | | | | | |
|-----------------------------------------------------------------------------------------------|-----|-----------------------|-------------|-----------|----------------|-----------|-----------------------|---------------------|----------------|
| Sequence | Qty | Item | Start Price | Net Price | Extended Price | Unit | Service ID | Service Point ID | Action |
| 1 | 10 | California Wireless 6 | 150.00 | 150.00 | 1500.00 | Each | | 12-894038 | |
| 2 | 1 | 1 Call Pricing | 3.00 | 3.00 | 30.00 | Per Month | 273488201 | | Update |
| 3 | 1 | 1 Min 800s | 180.00 | 180.00 | 180.00 | Each | | | Add |
| 4 | 1 | 1 Hands Free Access | 25.00 | 0.00 | 0.00 | Each | | | Delete |
| | | | | | | | | | |
| | | | | | | | Billing Account | Service Account | Agreement Name |
| | | | | | | | A.K. Porter (Service) | A.K. Porter (Bling) | Test Agreement |
| | | | | | | | A.K. Porter (Service) | A.K. Porter (Bling) | Test Agreement |
| | | | | | | | A.K. Porter (Service) | A.K. Porter (Bling) | Test Agreement |
| | | | | | | | A.K. Porter (Service) | A.K. Porter (Bling) | Test Agreement |

| Totals | | | | Line Item Detail | | Attributes | |
|----------------|--|-----------|----------------|------------------------------------------|--|------------|--|
| Attribute Name | | Data Type | Value | Description | | Action | |
| No. of Rings | | Number | 6 | Number of rings that 6 call is forwarded | | Update | |
| Forwarding No. | | Text | (850) 278-3632 | Number to forward call to | | | |

Fig. 9D-4

206020169H2001

← 938

Sales Order

 1 of 7

| | |
|-----------------|-----------------------|
| *Order # | 351479176 |
| Type | Sales Order |
| Priority | Medium |
| *Status | Open |
| Revision | 1 |
| Account | A.K. Porter |
| Site | Sales Office |
| Last Name | Opperman |
| First Name | Olivia |
| Service Account | A.K. Porter (Service) |
| Billing Account | A.K. Porter (Billing) |

| | |
|--------------|---------------------------------|
| Description | Description to the Sales Order. |
| Team | KLAKSMH |
| Organization | Default Organization |
| *Currency | USD |

| | |
|----------------|--------------------------|
| Opportunity | Service Warranties for P |
| Quote # | 10-316RF |
| SR # | 38-337WEBX |
| Agreement Name | Test Agreement |

| More Info | | | Line Items | | Terms | | Payment | | Attachments | | Charts | | Back Office (Oracle 10.7) | | Line Items (SAP S24) | | Back Office (Oracle 11) | | Line Item | |
|-----------|--|--|------------|--|---------------------|--|-------------|--|-------------|--|----------------|--|---------------------------|--|----------------------|--|-------------------------|--|-----------------|--|
| NEW | | | SAP | | CONTRACT | | SAP S24 | | SAP S24 | | SAP S24 | | SAP S24 | | SAP S24 | | SAP S24 | | SAP S24 | |
| Sequence | | | Qty | | Item | | Start Price | | Net Price | | Extended Price | | Unit | | Service ID | | Status | | Action | |
| 1 | | | 1 | | California Wireless | | 50.00 | | 50.00 | | 50.00 | | Each | | | | Pending | | Update | |
| | | | | | | | | | | | | | | | | | | | Billing Account | |
| | | | | | | | | | | | | | | | | | | | Add-on | |
| | | | | | | | | | | | | | | | | | | | Service Account | |
| | | | | | | | | | | | | | | | | | | | Billing Account | |
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Fig. 9E

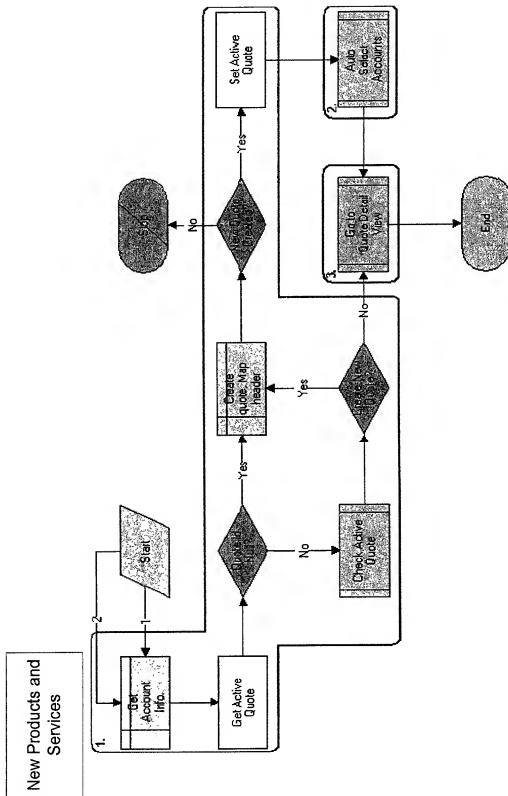


Fig. 10A

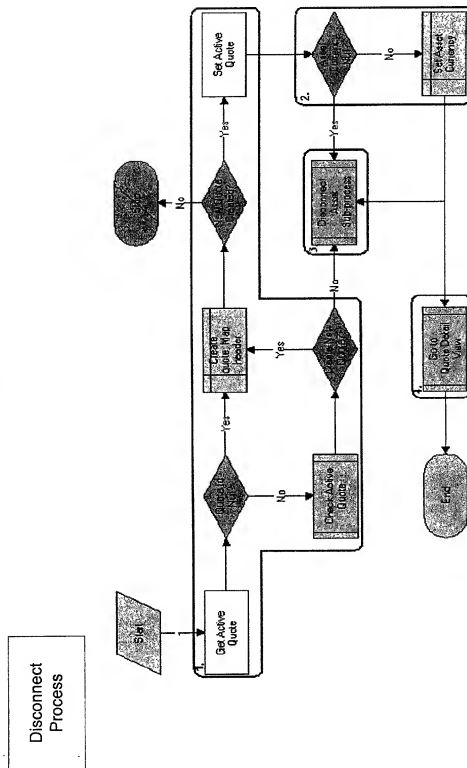


Fig. 10C-1

206020 16942001

Disconnect Asset
Sub-Process

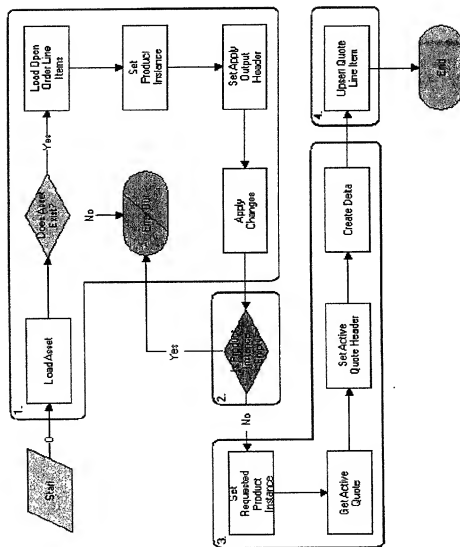


Fig. 10C-2

206020'1694200F

Profile Process

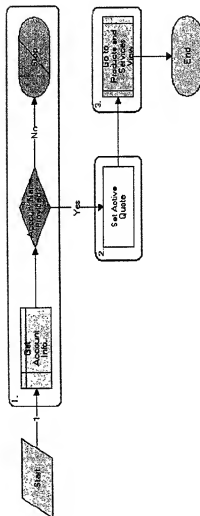


Fig. 10D

[illegible]

Fig. 10E

206020-16542001

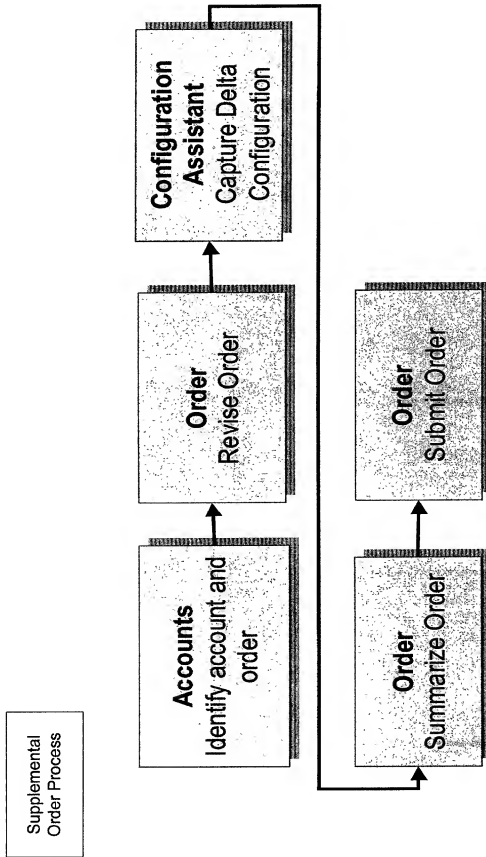
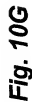


Fig. 10F



Quote to Order
Process

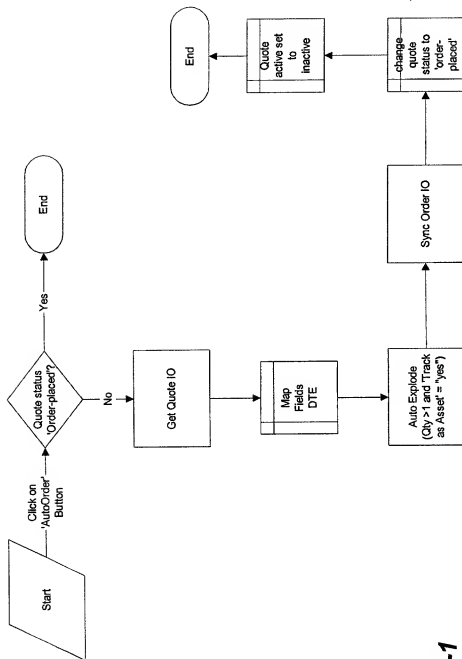


Fig. 10H-1

20002016942001

206020-16942007

Attorney Docket No.: SBL0020US Serial No.: 10/024,691
 First Inventor: Richard Joseph Caballero
 Title: System and Method for Processing Complex Orders

Quote: **Quote** **NEW** **SAVE** **VIEW** **PROCESS** **REUSE** **UNASSIGNED** **CHANGES**

| | | |
|----------------------------------------------------|------------------------------------------------------------|-------------------------------------------|
| Quote # 1-10MLH | Opportunity: [...] | Account: Marriott International |
| Revision: 1 | *Status: Order Placed | Last Name: Dalton |
| *Name: 1-10MLH | Price List: Application List Prices - eBusine... | First Name: Mike |
| Active: <input checked="" type="checkbox"/> | Discount: [...] | *Currency: USD |

D **Agreements** **Attachments** **Bill To/Ship To** **Shipments** **Product Search** **Line Items** **Lin**

| Order # | Order Date | Type | Status | Account | Priority |
|--------------|----------------------|-------------|--------|------------------------|----------|
| 1972-1719801 | 9/18/2001 2:38:26 PM | Sales Order | Open | Marriott International | Medium |

FIG. 10H-2

Update
Opportunity
Process

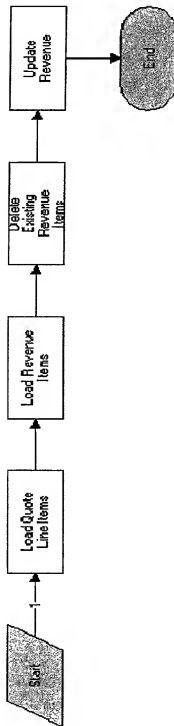


FIG. 10I

20602016942001

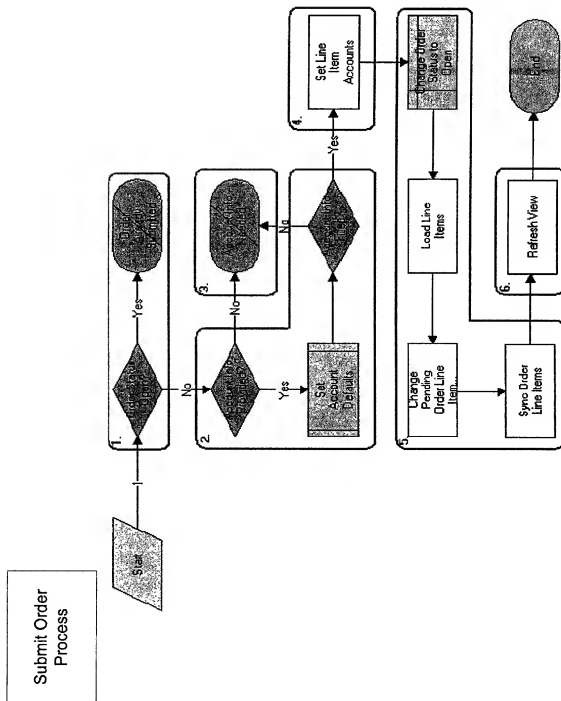


Fig. 10J

206020-16942001

Ungroup Process

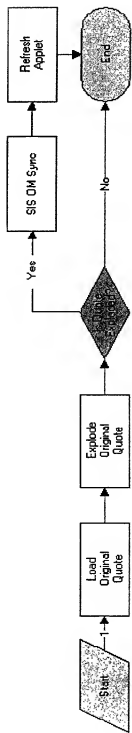


Fig. 10K

206020-16942001

20002016942001

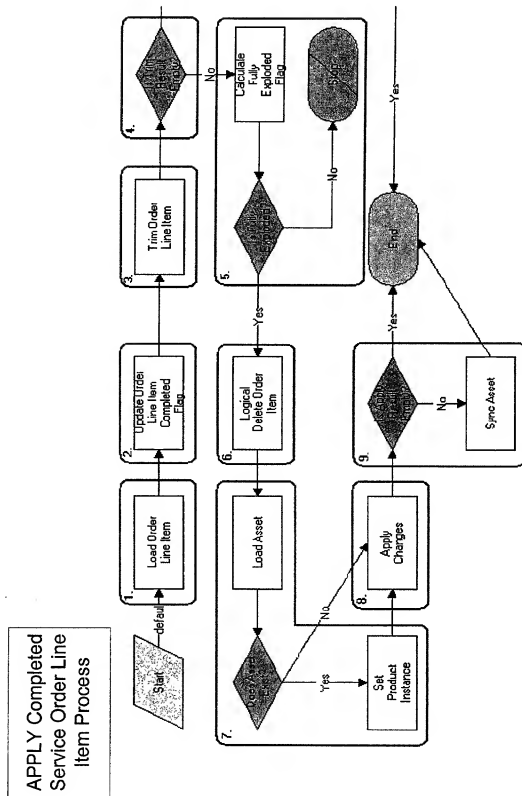


Fig. 10L

Move Process

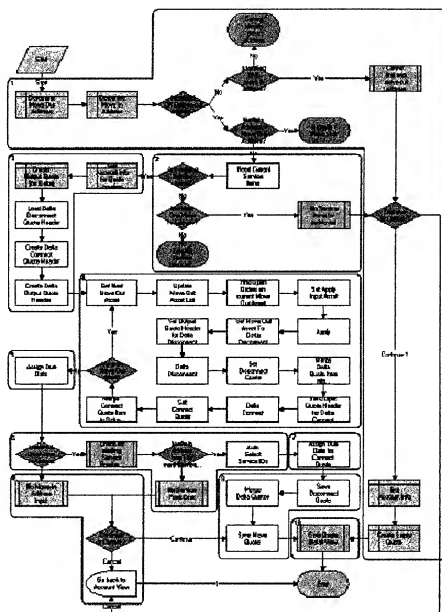


Fig. 10M

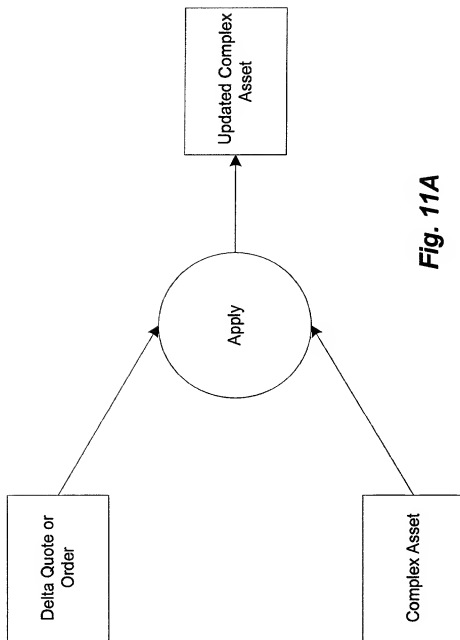


Fig. 11A

2000/01/16 16:42:00

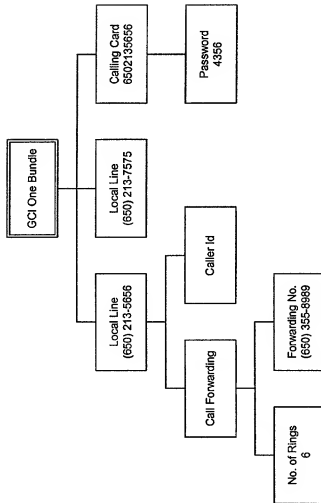


Fig. 11B-1

20602016942001

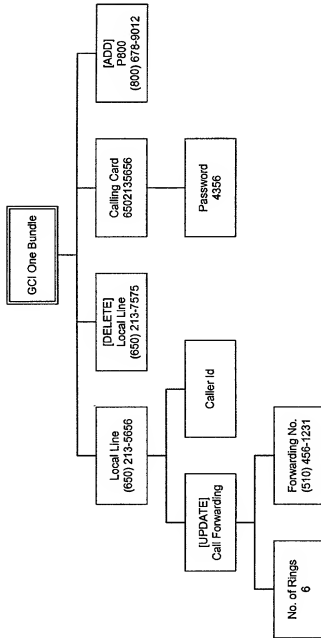


Fig. 11B-2

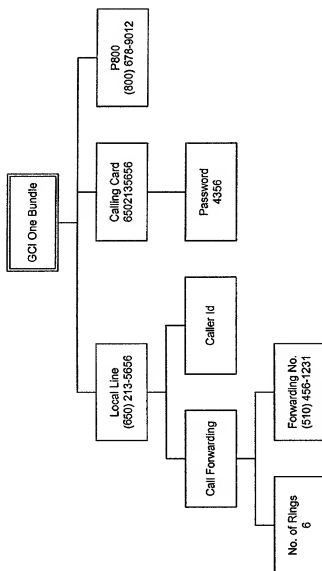


Fig. 11B-3

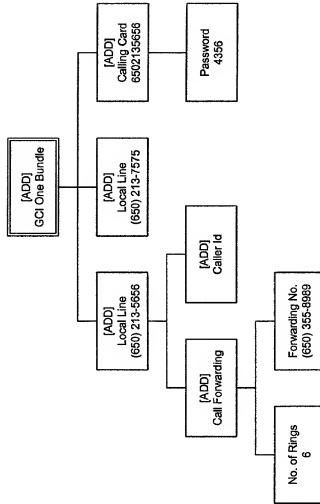


Fig. 11C-1

2000/01/16 09:20:01

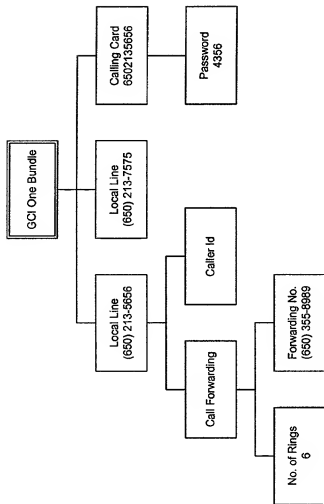


Fig. 11C-2

20602016542007

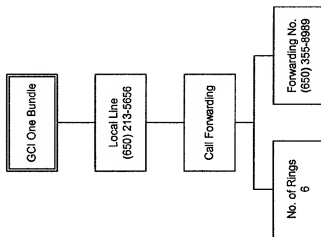


Fig. 11D-1

206020: 16942001

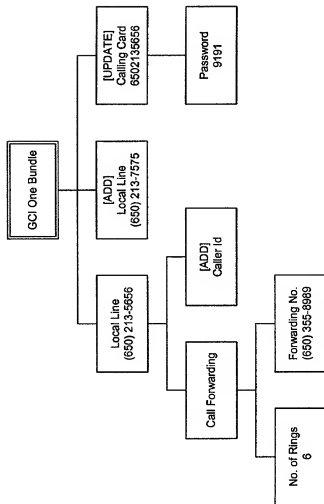


Fig. 11D-2

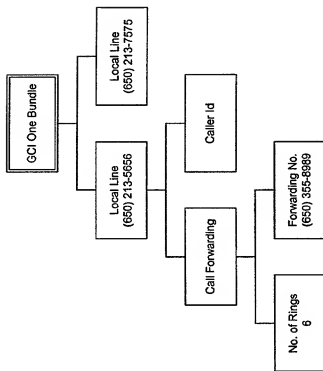


Fig. 11D-3

20602016942001

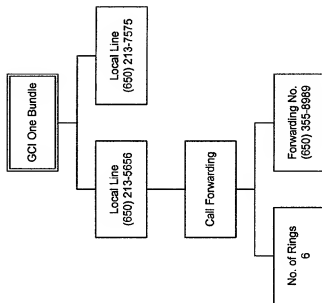


Fig. 11E-1

200020-16942001

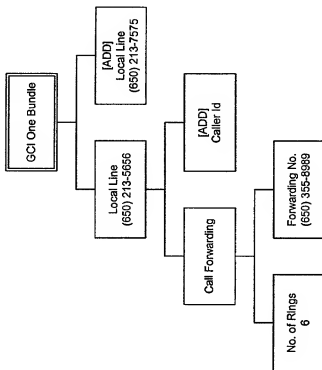


Fig. 11E-2

206020-16542001

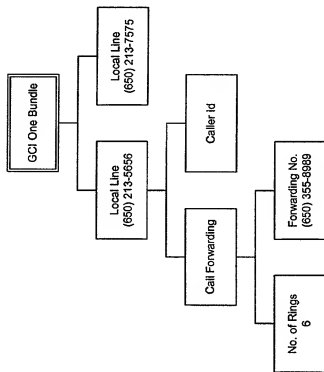


Fig. 11E-3

20602016942001

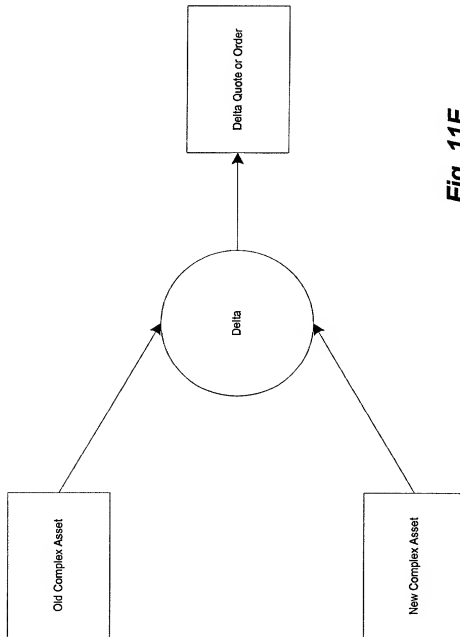


Fig. 11F

206020'1694200F

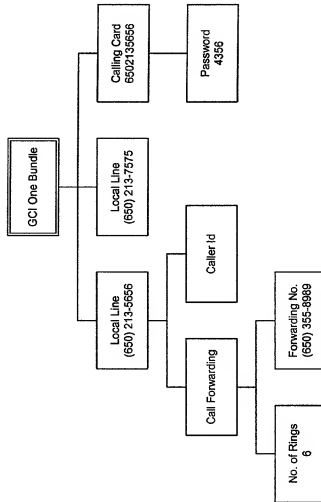


Fig. 11G-1

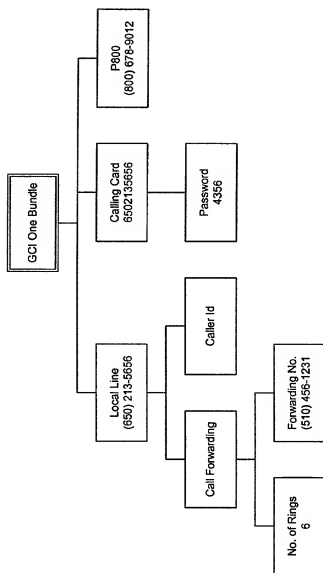


Fig. 11G-2

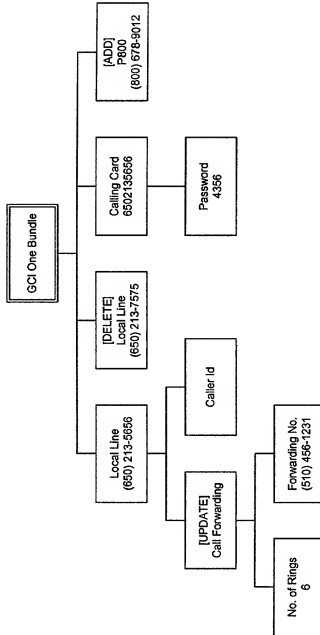


Fig. 11G-3

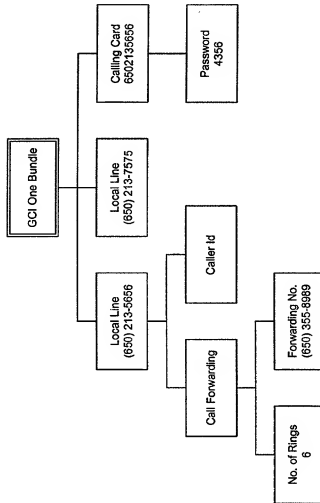


Fig. 11H-1

206020-16942001

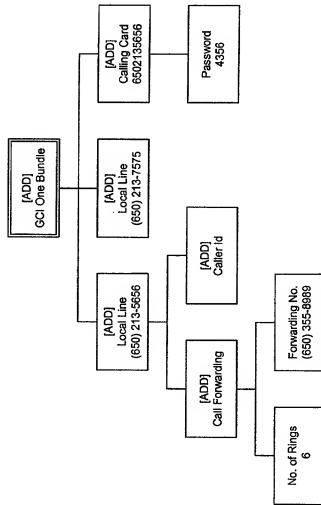


Fig. 11H-2

200020-16912001

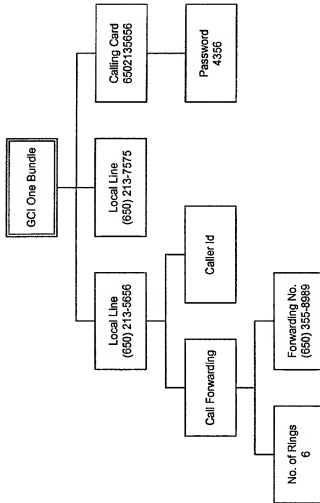


Fig. 11I-1

20002016942007

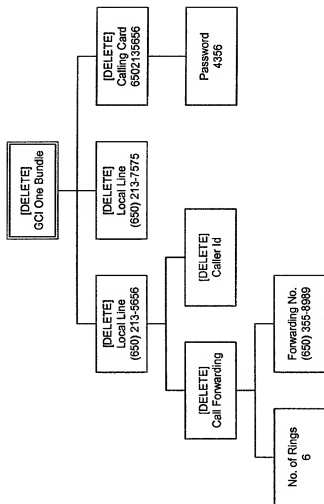


Fig. 11I-2

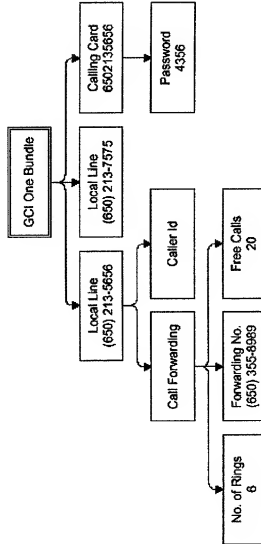


FIG. 11J-1

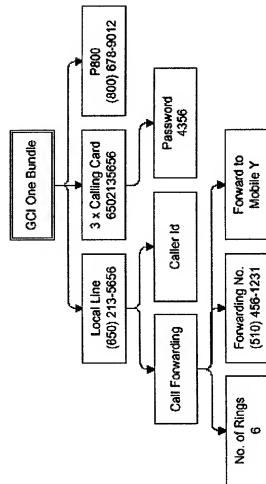


FIG. 11J-2

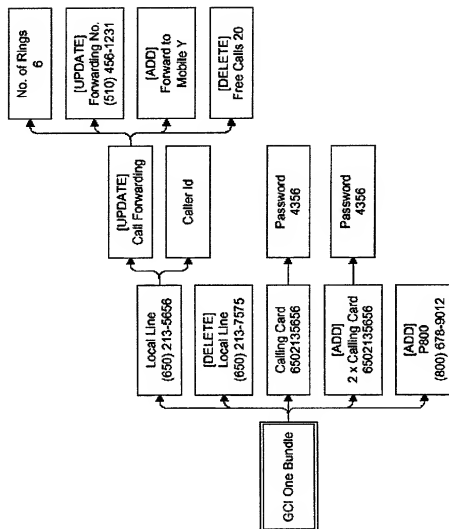


FIG. 11J-3

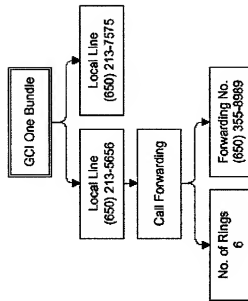


FIG. 11K-1

206020-16942007

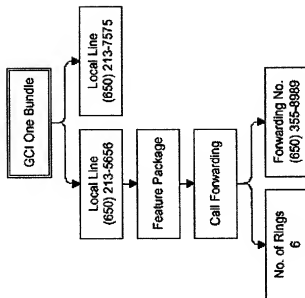


FIG. 11K-2

206020 16542001

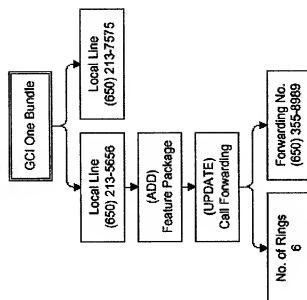


FIG. 11K-3

20602016942001

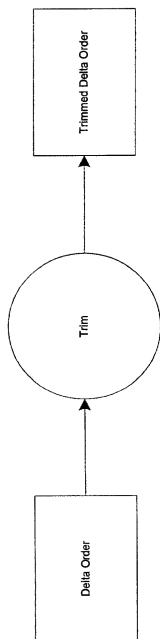


Fig. 11L

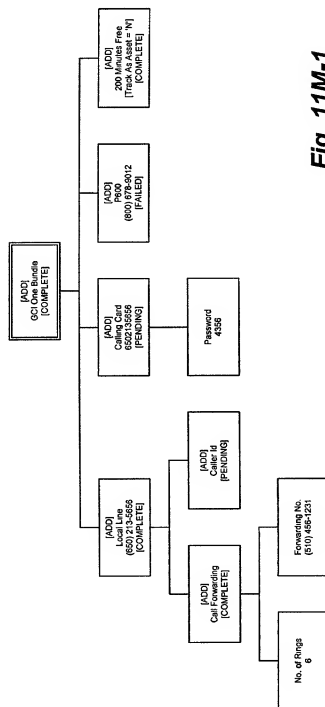


Fig. 11M-1

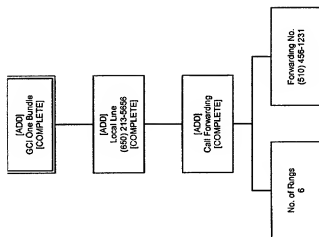


Fig. 11M-2

206020-1694200F

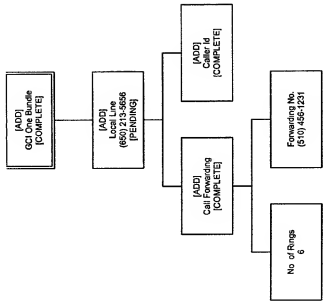


Fig. 11N-1



Fig. 11N-2

2020016942001

200602016942001

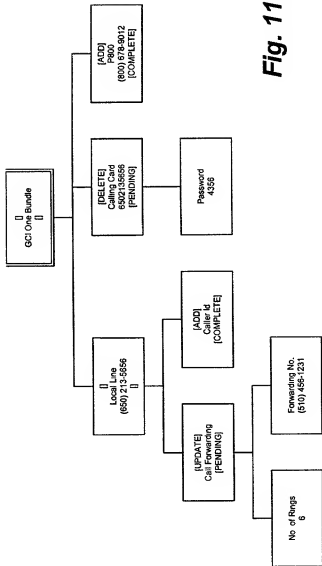


Fig. 110-1

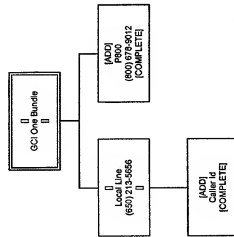


Fig. 110-2

206020-16912001

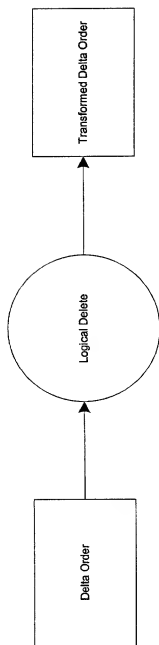


Fig. 11P

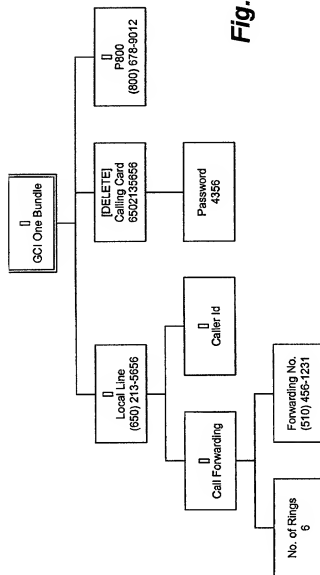


Fig. 11Q-1

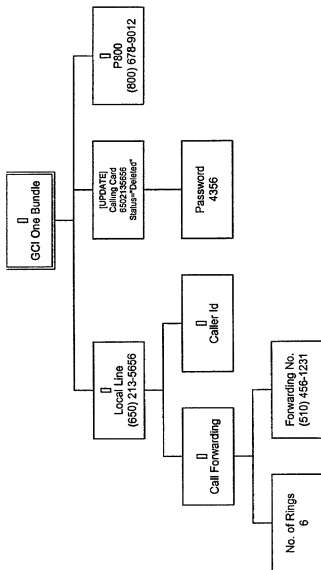


Fig. 11Q-2

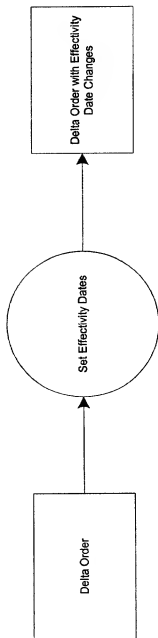


Fig. 11R

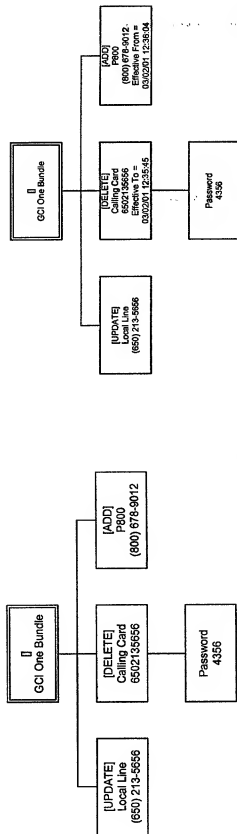


Fig. 11S-1

Fig. 11S-2

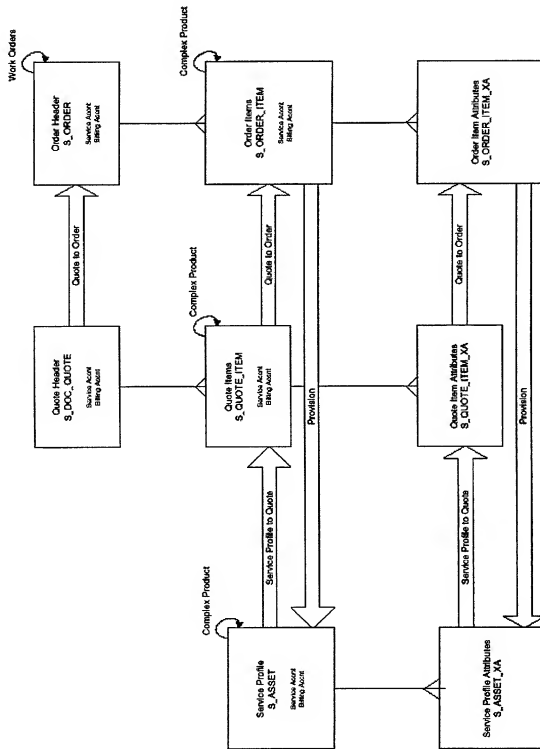


FIG. 12